

UDS: UNIFORM DATA SYSTEM

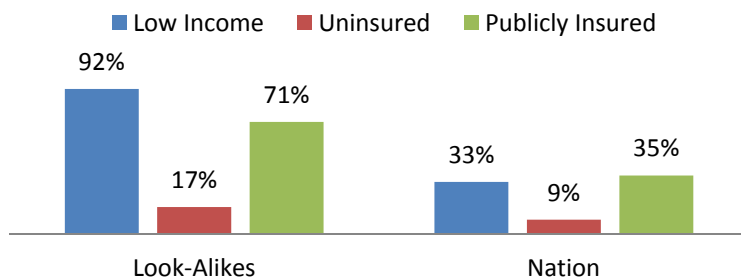
Health Center Program Look-Alikes: 2016 At a Glance

The Program

In calendar year 2016, 58 Health Center Program look-alikes provided services to 738,407 patients, with a total of 2,678,252 patient visits.

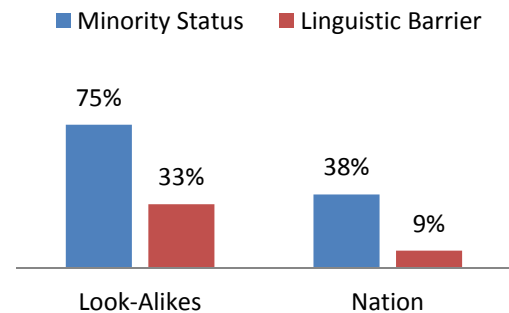
Patients: Socioeconomic Characteristics

- 92% have incomes at or below 200% of the Federal Poverty Level
- 17% are uninsured
- 71% have public insurance (Medicaid, Medicare, or Other Public)



Patients: Minority Status

- 75% are of racial and/or ethnic minority
- 33% face a linguistic barrier



Services Provided

- 100% of look-alikes provide primary medical care services
- 26% of look-alikes provide dental services
- 52% of look-alikes provide behavioral health services

Continuity of Care

Look-alikes provide continuous care.

Service Category	Average Number of Visits/Patient/Year	% of Total Patients Utilizing Services
Medical	3.25	89%
Dental	2.64	11%
Mental Health	6.66	4%
Substance Abuse	1.35	0.4%
Vision	2.12	2%
Other Professional	3.69	1%
Enabling	2.87	2%

Staffing and Tenure

Look-alikes employ the full time equivalent of 5,278 staff members and volunteers.

- 757 are physicians, CNMs, NPs, and PAs
- An additional 1,407 are other clinical (nurses and other medical professionals)
- 184 are dental staff
- 170 are behavioral health (mental health and substance abuse)
- 356 are enabling
- 2,111 provide non-clinical support
- Medical providers (including nurses) report an average tenure of 6.2 years
- Dental providers report an average tenure of 7.8 years
- Key non-clinical support staff (CEOs, CMOs, CFOs, and CIOs) report an average tenure of 6.0 years.

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Quality of Care and Outcome Indicators: Clinical Performance

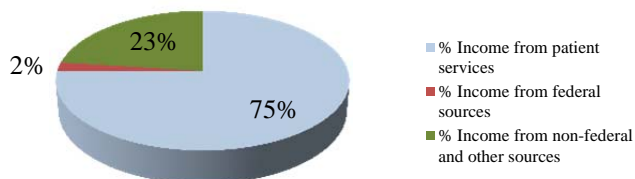
Health Center Program look-alikes provide high quality of care. Several clinical measures (low birth weight, colorectal cancer screening, depression screening, controlled hypertension, and dental sealants) show performance that exceeds relevant national rates and/or Healthy People 2020 goals.

Quality of Care and Outcome Measures	Performance Rates and Goals		
	Look-Alikes	CHCs	HP 2020 Goal
Early Entry into Prenatal Care	70%	74%	78%
Low Birth Weight	8%	8%	8%
Childhood Immunization	49%	43%	-
Weight Assessment and Counseling for Children and Adolescents	71%	63%	-
Adult Weight Screening and Follow-Up	58%	62%	-
Tobacco Use Screening and Follow-Up	84%	85%	-
Cervical Cancer Screening	53%	54%	93%
Colorectal Cancer Screening	42%	40%	71%
Depression Screening and Follow-Up*	57%	60%	2.3%/2.4%
Asthma Pharmacological Therapy	90%	87%	-
Coronary Artery Disease: Lipid Therapy	74%	79%	-
Ischemic Vascular Disease (IVD) Aspirin or Other Antithrombotic Therapy	81%	78%	-
HIV Linkage to Care	76%	83%	-
Controlled Hypertension	63%	62%	61%
Uncontrolled Diabetes	35%	32%	16%
Dental Sealants	54%	49%	28%

* UDS Measure is for patients age 12+; related HP2020 measure is 2.3% for patients Age 19+ and 2.4% patients age 12-18

Sources of Support

Health Center Program look-alikes are funded primarily through patient services revenue.



Cost Effectiveness

- The average total cost per patient is \$952
- The average medical cost per medical visit is \$228
- The average charge per billable visit is \$383

Adjustments and Patient Discounts

- 85% of self-pay charges are written off as sliding discounts
- Indigent care funds cover 11% of self-pay charges
- 45% of insured charges are adjusted as allowances

Sources of Data: Aggregate CY 2016 UDS, CDC, U.S. Census/ACS, National Health and Nutrition Examination Survey, Healthy People 2020